



GOVERNMENT DEGREE COLLEGE, CHEBROLE

Guntur District, Andhra Pradesh

(Accredited by NAAC with 'B' Grade)

Affiliated to Acharya Nagarjuna University

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STUDENT SATISFACTION SURVEY – 2020-21

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

We have conducted 'STUDENT SATISFACTION SURVEY' for the academic year 2020-21 under key indicator 2.7.1 - Criterion II - Teaching, Learning and Evaluation. The proforma containing the questions for the survey, the details of data obtained, analysis of data the action taken report are as follows.



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GOVERNMENT DEGREE COLLEGE, CHEBROLE

Guntur district, Andhra Pradesh

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STUDENT SATISFACTION SURVEY – 2020-21

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Instructions: a) All questions should be compulsorily attempted. b) Each question has five responses, choose the most appropriate one. c) The response to the qualitative question no. 21 is an opportunity to give suggestions or improvements (Kindly restrict your response to teaching learning process only).

S. No	QUESTIONNAIRE	Your Response
1	How much of the syllabus was covered by the teacher? 4) 85 to 100% 3) 70 to 84% 2) 55 to 69% 1) 30 to 54% 0) Below 30%	
2	How well did your teacher prepare for the classes? 4) Thoroughly 3) Satisfactorily 2) Poorly 1) Indifferently 0) Won't teach at all	
3	How well is the teacher able to communicate? 4) Always effective 3) Sometimes effective 2) Just satisfactorily 1) Generally ineffective 0) Very poor communication	
4	The teacher's approach to teaching can best be described as 4) Excellent 3) Very good 2) Good 1) Fair 0) Poor	
5	Fairness of the internal evaluation process by the teacher 4) Always fair 3) Usually fair 2) Sometimes unfair 1) Usually unfair 0) Unfair	
6	Was your performance in assignments discussed with you? 4) Every time 3) Usually 2) Occasionally/Sometimes 1) Rarely 0) Never	
7	The institute takes active interest in arranging field visits for students. 4) Regularly 3) Often 2) Sometimes 1) Rarely 0) Never	
8	The teaching and mentoring process in the class room facilitates you in cognitive, social and emotional growth. 4) Significantly 3) Very well 2) Moderately 1) Marginally 0) Not at all	
9	The institution provides multiple opportunities to learn and grow. 4) Strongly agree 3) Agree 2) Neutral 1) Disagree 0) Strongly disagree	
10	The teachers inform you about your expected competencies, course outcomes and programme outcomes. 4) Every time 3) Usually 2) Occasionally/Sometimes 1) Rarely 0) Never	

11	Your teacher/mentor does a necessary follow-up with an assigned task to you. 4) Every time 3) Usually 2) Occasionally/Sometimes 1) Rarely 0) I do not have mentor	
12	The teachers illustrates the concepts through examples and applications. 4) Every time 3) Usually 2) Occasionally/Sometimes 1) Rarely 0) Never	
13	The teachers identifies your strengths and encourages you with providing right level of challenges. 4) Fully 3) Reasonably 2) Partially 1) Slightly 0) Unable to	
14	Teachers are able to identify your weaknesses and help you to overcome them. 4) Every time 3) Usually 2) Occasionally/Sometimes 1) Rarely 0) Never	
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. 4) Strongly agree 3) Agree 2) Neutral 1) Disagree 0) Strongly disagree	
16	The institute / teacher uses the student centric methods, such as experiential learning, participative learning and problem solving for enhancing learning experiences. 4) To a great extent 3) Moderate 2) Somewhat 1) Very little 0) Not at all	
17	The teachers encourage you to participate in extracurricular activities. 4) Strongly agree 3) Agree 2) Neutral 1) Disagree 0) Strongly disagree	
18	Efforts are made by the institute / teacher to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4) To a great extent 3) Moderate 2) Somewhat 1) Very little 0) Not at all	
19	What percentage of teachers uses ICT tools such as LCD projector, Multimedia, etc. while teaching. 4) Above 90% 3) 70 – 89% 2) 50 – 69% 1) 30 – 49% 0) Below 29%	
20	The overall quality of teaching-learning process in the class is very good. 4) Strongly agree 3) Agree 2) Neutral 1) Disagree 0) Strongly disagree	
21	Give three observations/suggestions to improve the overall teaching – learning experience in the class with reference to the teacher.	
a)		
b)		
c)		

Name of the Student _____

Class; _____

Group _____

Date _____

Signature _____

GOVERNMENT DEGREE COLLEGE, CHEBROLE**Guntur district, Andhra Pradesh****STUDENTS SATISFACTION SURVEY - 2020-21 - DATA**

We have conducted 'Students Satisfaction Survey' for the academic year 2020-21. In our survey there are 20 questions with appropriate response in the five point scale as '4', '3', '2', '1' and '0'. 105 students have participated in the survey. The received data values are as follows for various questions of our survey.

S.N o.	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
1	4	3	4	4	3	3	4	3	4	3	3	4	4	4	4	3	4	4	3	4
2	3	3	4	3	2	4	3	3	4	3	3	4	4	3	4	4	4	3	4	2
3	3	3	4	3	2	3	3	4	3	3	3	4	4	3	2	3	4	3	4	3
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5	3	4	4	3	4	4	3	3	3	4	3	4	3	3	4	3	3	4	3	3
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9	4	4	4	3	4	3	4	3	4	4	3	4	4	3	4	3	3	4	4	4
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98	4	2	3	4	3	4	2	3	1	3	4	2	3	1	2	4	3	2	2	1
99	4	3	2	1	3	2	4	1	2	4	2	3	1	4	3	1	2	4	4	3
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104	4	3	4	4	3	3	4	4	3	3	3	3	4	4	4	3	4	4	3	3
105	4	3	4	4	3	4	3	3	3	4	4	3	4	3	3	4	3	4	3	3
	3.84	3.41	3.46	3.39	3.40	3.43	3.45	3.43	3.39	3.44	3.60	3.38	3.39	3.42	3.38	3.49	3.44	3.56	3.47	3.42

Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
3.84	3.41	3.46	3.39	3.40	3.43	3.45	3.43	3.39	3.44	3.60	3.38	3.39	3.42	3.38	3.49	3.44	3.56	3.47	3.42

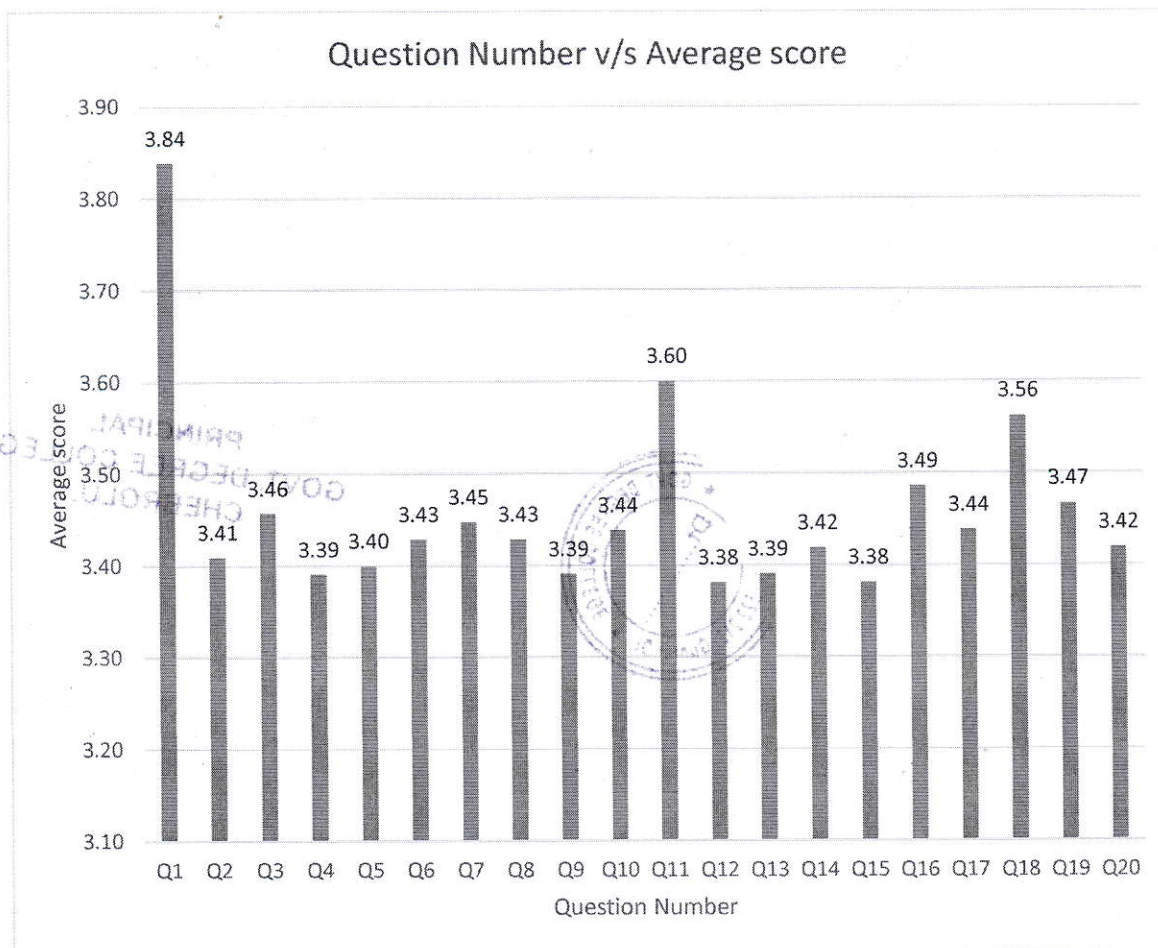
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ANALYSIS OF STUDENTS SATISFACTION SURVEY 2020-21

We received data from 105 Students in respect of 'Students Satisfaction Survey 2020-21. The details of the various questions and the average score obtained are as follows. For every question, there are five answers in five-point scale as '4', '3', '2', '1', '0'. Answers '4' means Excellent, '3' means Very Good, '2' means Good and the answer with '4' or '3' or '2' indicate most satisfactory level. The answers '1' and '0' are treated as unsatisfactory response.

The average score obtained for each question is as follows.

S.No.	Question	Average Score
1	How much of the syllabus was covered in the class?	3.84
2	How well did the teachers prepare for the classes?	3.41
3	How well were the teachers able to communicate?	3.46
4	The teacher's approach to teaching can best be described as	3.39
5	Fairness of the internal evaluation process by the teachers.	3.40
6	Was your performance in assignments discussed with you?	3.43
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.45
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.43
9	The institution provides multiple opportunities to learn and grow.	3.39
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.44
11	Your mentor does a necessary follow-up with an assigned task to you.	3.60
12	The teachers illustrate the concepts through examples and applications.	3.38
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.39
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.42
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.38
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.	3.49
17	Teachers encourage you to participate in extracurricular activities.	3.44
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.56
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	3.47
20	The overall quality of teaching-learning process in your institute is very good.	3.42



ANALYSIS OF DATA AND OBSERVATIONS

- As per our evaluation, answers '4' means Excellent,' 3' means Very Good and '2' means Good
- Answers '1' and '0' are treated as 'unsatisfactory' response
- For Q. No. 1 i.e., *How much of the syllabus was covered in the class?*, the score obtained is 3.84 which is the highest in average score obtained.
- For Q. No. 12 i.e., *The teachers illustrate the concepts through examples and applications* and for Q. No. 15, i.e., *The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process*, the score obtained is 3.38 which is the least in average score obtained.
- For all the questions, the average score obtained is above 'MOST SATISFACTORY' level



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ACTION TAKEN REPORT

- As the average score obtained for all the questions in the Students Satisfaction Survey is in between 3.84 and 3.38, which indicates the 'MOST SATISFACTORY LEVEL'. Hence, it is resolved that the survey gives 'Most Satisfactory' results.
- However, it is resolved to take necessary steps so that the average score would be improved in all the parameters in the future course of action.



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